KRS
IT CONSULTING

The Top 8 Reasons Why You'll Want To Work With Us

1. **You'll Get A Professional Team, Not A "One-Man-Band"**
Many IT businesses only have a few technicians on staff, which means you might be left waiting for hours or even DAYS to get your computer problems resolved because they're short staffed or too busy trying to serve all their clients.

2. **Excellent Response Time & An Increase In Up Time.**
We understand that having a technology challenge is stressful for the entire office. That's why we make it our #1 priority to respond and resolve your issues in 1 hour or less, guaranteed. If you do not see an increase in your uptime by 20% each month, you will not pay for that month. Ultimately, our clients experience 99% uptime.

3. **In House Help Desk & Our Phones Are Answered Live!**
Our Help Desk is located in New Jersey and is in-house. We do not outsource our support. We are dedicated in providing you with the best support and service in the NY/NJ Metropolitan area. We answer our phones live and have you connect with an available technician within minutes or a call back within 15 minutes.

4. **Comprehensive Cyber Security Focus**
Other companies use only anti-virus and firewalls, which is not enough protection against today's threats. At KRS IT Consulting, we are experts in layering innovative security pieces in your network, which guarantees your protection against ransomware, keeping your data and your business safe from hackers and other criminals. We even go the extra step of addressing the silent threat INSIDE your network: your employees. We help educate your employees on current trends and proper security protocol.

5. **No GEEK-SPEAK!**
We are big on customer service, and we want you to understand everything that we are doing. We will go out of our way to educate you on your technology provide you with tips on how to be more efficient and protected.

6. **Hardware Included In All Plans**
One of the biggest issues is having a network that is not fully upgraded and using the latest in technology. We at KRS IT have found a way to upgrade all of your equipment, including network, workstations, servers, and more by having 1 simple flat rate price per month. What this means is that you will never run on outdated technology, and will always have a brand new system every three years. Why pay more when you can pay less over time and also have a full 100% tax deduction each month.

7. **90-Day Money Back Guarantee**
Here is the best part! We here at KRS IT are so confident in our services and team that we are willing to put our money where our mouth is. Make no mistake you will not see many IT companies do this. We have a full 90-day money back guarantee. Give us a try and see why so many businesses now cannot live without us!

8. **Switching Services Made Painless & Easy**
Switching IT Providers is a pain and we know how difficult this can be. With KRS IT we have a proven process that has been perfected with over 15 years of experience and we know exactly how to make this transition simple and painless. Best of all, we document and provide you secure access to your information. Never let IT Providers hold you hostage without being able to access your information.